FOR OPERATIONAL AND SAFETY EXCELLENCE

Workplace Leaders

The Field Leadership Development Program for Operational and Safety Excellence powerfully transforms leaders who are technical experts to leaders of others who behave safely, get the job done without close supervision and proactively offer ideas for improvement. The focus is on the skills required to lead and manage people and teams.

This program is delivered over 5–6 days, and incorporates highly interactive facilitation and practical tools along with e-learning and opportunities for workplace application.

In addition to the organisational outcomes and increased leadership capacity of your team, the full completion of the Field Leadership Development Program also means the learners are eligible for a Certificate IV in Frontline Management.

Participants in this Program Develop:

- Supervisory and leadership capability through practical and applied everyday workplace expectations and activities
- Skills in planning, problem solving, managing challenging situations, leading change, influencing, achieving and sustaining desired operational outcomes and culture shifts
- Safety accountability and the required personal proactive strategies to keep the workplace free from harm

Past participants have said this program gave them the skills to lead teams and get the outcomes:

“My job is easier now and I have more time to plan.”

“My team now know the standards and there is less stress.”

“Since implementing what I have learned, the team seems to be working together strongly and are getting greater results.”

PROGRAM BENEFITS

Outcomes:

- Organisational values and ways of working become aligned
- Safety becomes part of what you do every day
- Team meetings improve and you’ll achieve operation excellence
- Participants gain confidence in being a leader of others
- Development of stronger planning and problem solving skills
- Enabled, proactive and productive teams
- Enhanced communication skills
- Ability to encourage productive and innovative results from others

Workplace Evidence:

- Applied proactive strategies that achieve a safe workplace all day, everyday
- Client requirements that are met and exceeded
- Leaders who can manage themselves, their time and resilience in the face of multiple priorities
- Work is planned and managed, which leads to less re-work, higher quality outputs and increased productivity
- Lower turnover – more engaged work teams
- Healthier culture of wellbeing that increases productivity, where people speak up and are involved
- Tangible organisational values on display
- The desired culture ‘lives’ within your leaders and teams, and is sustained
The program is highly interactive, specifically tailored to your organisation and has a reputation for its practical and tangible approach that is easy to apply.

The robust design is bought alive by our specialist team. Each facilitator brings extensive experience across multiple industries to deliver structured, highly engaging programs that result in lasting outcomes which are designed to motivate participants to tangibly impact operational and safety excellence back in the workplace.

### Field Leadership Development Program Overview

<table>
<thead>
<tr>
<th>Preparation</th>
<th>MODULE 1</th>
<th>Application and coaching in the workplace</th>
<th>MODULE 2</th>
<th>Application and coaching in the workplace</th>
<th>MODULE 3</th>
<th>Application and coaching in the workplace</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>LEADING Safety: Play My Part – Accountability</td>
<td>2 Days</td>
<td>Field Leadership - Getting the job done through others</td>
<td>2 days</td>
<td>Field Leadership – Leading teams to high performance</td>
<td>2 days</td>
</tr>
<tr>
<td>Participant nomination</td>
<td>• Meet with manager or supervisor</td>
<td></td>
<td>• e-Learning refresher</td>
<td></td>
<td>• e-Learning, Refresh learning</td>
<td></td>
</tr>
<tr>
<td>Invite</td>
<td>• e-Learning</td>
<td></td>
<td>• Applied learning or coaching in the workplace</td>
<td></td>
<td>Coaching in the workplace</td>
<td></td>
</tr>
<tr>
<td>Survey</td>
<td>• Webinar or personal coaching</td>
<td></td>
<td>• Setting and maintaining standards</td>
<td></td>
<td>Workplace application of skills and ROI</td>
<td></td>
</tr>
<tr>
<td>Pre-diagnostic tool of skills and capabilities</td>
<td>• Workplace – application of skills</td>
<td></td>
<td>• Ensuring accountability</td>
<td></td>
<td>Workplace – key tasks observed and feedback given</td>
<td></td>
</tr>
<tr>
<td>Outcomes confirmed with manager or supervisor</td>
<td>• Meeting and planning for high performance</td>
<td></td>
<td>• Improving performance</td>
<td></td>
<td>• Team improvement, for high performance and innovation</td>
<td></td>
</tr>
<tr>
<td>e-Learning video introduction</td>
<td>• Influencing team for behavioural performance</td>
<td></td>
<td>• Team improvement, for high performance and innovation</td>
<td></td>
<td>• Diagnosing own strengths and capabilities</td>
<td></td>
</tr>
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<td></td>
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<td></td>
<td>• Diagnosing own strengths and capabilities</td>
<td></td>
<td>• Developing a personal action plan</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Aligning safety strategy</td>
<td></td>
<td>• Developing a personal action plan</td>
<td></td>
<td>• Productivity breakthrough</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Practical strategies to apply everyday</td>
<td></td>
<td>• Developing a personal action plan</td>
<td></td>
<td>• Problem solving to enable on time and to budget delivery</td>
<td></td>
</tr>
</tbody>
</table>

### One Week Option

(Conducted as one week block plus optional 1 day on-site)

<table>
<thead>
<tr>
<th>Preparation</th>
<th>Day One Module 1</th>
<th>Day Two Module 1</th>
<th>Day Three Module 2</th>
<th>Day Four Module 2</th>
<th>Day Five Module 3</th>
<th>Integration and Application</th>
<th>Day Six On site Module 3</th>
<th>On the job learning continued</th>
</tr>
</thead>
</table>

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The full completion of the Field Leadership Program means the learners are eligible for a Certificate IV in Frontline Management.

- 10 units are required only (4 core and 6 electives)
- Government funding is available for those eligible (please contact us to learn about the various State and Federal options)

**Module 1: LEADing Safety**
**Play My Part – Accountability**
(aligned with safety framework and systems)

Module 1 is to ensure safety accountability at all levels and demonstrate the required, personal yet proactive strategies needed to keep everyone safe, everywhere, every day.

- Core: BSBWHS401A Implement and monitor WHS policies, procedures and programs to meet legislative requirements
- Core: BSBMGT401A Show leadership in the workplace
- Elective: BSBWOR401A Establish effective workplace relationships

(RPL is available):

**Module 2: Field Leadership – Getting the job done through others**

The focus of Module 2 is to build relevant supervisory capability with practical and applied everyday workplace expectations and activities.

- Elective: RIIBEF402A Supervise on site operations
- Elective: RIICOM301A Communicate information
- Core: BSBWOR402A Promote team effectiveness
- Elective: BSBRSK401A Identify risk and apply risk management processes

**Module 3: Field Leadership – Leading teams to high performance**

The focus of Module 3 is on planning, problem solving, managing challenging situations, leading change, influencing and getting the desired operational outcomes.

- Core: BSBMGT402A Implement operational plan
- Elective: BSBMGT403A Implement continuous implement
- Elective: BSBWOR404B Develop work priorities

**Additional optional units:**
- Elective: RIIRIS401A Apply site risk management system
- Elective: TLIL4005A Apply conflict/grievance resolution strategies

**Overall Structure**

- 3 units are aligned with the Resources Industry (many clients request these units)
- 3 units are related directly to safety
- 3 units are focused directly on managing operational outcomes
- 6 units are targeted for high performing leadership, teams and communication skills

The whole program is designed for leaders who are seeking new ways to lead others, get the job done safely, on time and to budget.

This is an opportunity to reflect on personal strengths and develop the required skills to lead projects and people to the organisational standard needed to ensure sustainability.

**Contact Us**

Please contact Sue Fricke, Louise Quinn or Kevin Obermuller:

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